

You are required to carefully read this privacy policy. By using or assessing the website, you hereby agree to be bound by all the terms incorporated and described herein by reference. Do not use the website, if you do not agree to these terms. This Privacy Policy is also applicable to the consultants and employees of the Company.

Home Medicare values the privacy of your personal information. We are committed to protecting your personal information and respect your right to privacy against unauthorized disclosure. We have trained staff to respect your privacy in accordance with our policies, procedures, and standards.

Home Medicare operates the website [www.homemedicare.co](http://www.homemedicare.co)

This page informs you of our policies regarding the disclosure, collection, and use of personal data when you use the Website and the choices you have associated with that data. Home Medicare uses your data to provide and improve your experience on the Website. By using the Website, you agree to the collection and use of information in accordance with this privacy policy.

This Privacy Policy is published in compliance of the (Indian) Information Technology Act, 2000 and the rules, regulations, guidelines and clarifications framed thereunder, including the (Indian) Information Technology (Reasonable security procedures, practices and Sensitive Personal Information or Data) Rules, 2011. It does not require any physical, electronic, or digital signature and is a legally binding document between you and Home Medicare.

We have implemented reasonable security practices and procedures that are commensurate with the information assets being protected and with the nature of our business. While we try our best to provide security that is commensurate with the industry standards, because of the inherent vulnerabilities of the internet, we cannot ensure or warrant the complete security of all information that is being transmitted to us by you.

Using the website indicates that you agree, and consent to the terms of our Privacy Policy, to the processing of our information for the purposes given in this Privacy Policy as well as the website and third-party information.

#### Information We Collect

Agreeing to our privacy policy empowers us to use your personal information, including sensitive personal information while availing of website services or simply browsing through.

#### Personal Information

“Personal Information” means any information relating to a natural person, which is capable of identifying the person concerned, either directly or indirectly, in combination with other information available with Home Medicare.

We may collect any and all personal information provided by you, like your name, mobile phone number, email address, delivery address, order, invoicing details, data or material you may sync through other applications (e.g. contact lists, photos), information in relation to creating a phone number or account, you insert into your contacts or to send a message, feedback, and any other information you provide us.

#### General Information

We may collect the information of general users', their demographic and other anonymous information (e.g., information related to the occupation, educational background, city, gender) that is not included in personal information, and also does not personally identify you.

#### Other Information

We may automatically collect browsing information when you use the Website. This information may include information about your operating system, your internet service provider, browser type, internet protocol (IP) address, domain name, and your access times.

#### Using and Disclosing your Personal Information

We are committed to ensuring the privacy of your personal data at all times. We may obtain your information through your handheld device, mobile phone device, or desktop device which may include information to be used to identify you as a particular individual. Collected data are used by us for various purposes that include the following:

Providing and maintaining the website;

Improving your website experience and updating you about the same;

Notifying you about changes to our Website;

Allowing you to participate, at the option of your choice, in the interactive features of our Website;

Providing customer care and support;

Providing valuable information and analysis to improve the Website;

Monitoring the usage of Website;

Detecting, protecting, and addressing the technical issues;

Preventing fraud and abuse of our Website;

Troubleshooting operational problems and software bugs;

Conducting data analysis, research, and testing; and monitoring and analyzing the usage and activity trends;

Sending or facilitating you the communications, sending communications we think will be of interest to you, including information about promotions, news, products, services, and our events and those of other companies, according to local applicable laws, where permissible.

We do not give, sell or otherwise distribute the information collected through this Website to third parties according to our policies (unless required by law); provided, in some cases may reveal general statistical information about Home Medicare and its users, such as the number and types of services purchased, the number of visitors, etc.

Your information might be disclosed to enforcement authorities if they ask us to, or to a third party in the context of actual or threatened legal proceedings, provided we can do so without breaching Information Technology (Reasonable Security Practices & Procedures & Sensitive Personal Data Information) Rules, 2011.

In the event of financing, merger, acquisition, or sale of assets or any other situation involving the transfer of some or all of our business assets, we may disclose personal information to those involved in the transfer or negotiation.

Your Information remains accurate and up-to-date

Our aim is to make sure that the personal information we collect, use, or disclose is accurate, complete, and up-to-date. This is basically done in order to comply with applicable laws to provide you better services in relation to the Website. If you believe that the personal information provided by you to us is not accurate, complete, or up to date, please contact us for updating/correction. We solicit your co-operation in updating your correct information.

Protection and Security of your personal information

We store information in different ways, including in electronic and paper form. Your personal information security is important to us and we take reasonable steps to protect it from unauthorized access, misuse, modification, loss, or disclosure. The personal or usage data we collect is stored securely within our databases, and we use industry-wide, commercially reasonable, and standard security practices such as firewalls and encryption to protect your information. However, as effective as encryption technology is, no security system is impenetrable. We recommend that you not disclose your password to anyone.

We maintain procedural, electronic, and physical safeguards in connection with the storage, collection, and disclosure of your information. As a part of our security procedure, we may occasionally request proof of identity before disclosing any personal information to you. After the possession of your information, we adhere to strict security guidelines, to protect it against unauthorized access.

We shall not be liable for any loss or damage to any user (whether direct, indirect, incidental or consequential), or harm caused due to the unauthorized access or misuse of the personal information or sensitive personal information by any third party to you (beyond the control of Home Medicare).

Cookies

For visiting the Website, the acceptance of cookies is not a requirement. However, it is equally important for us to point out that some functionality is only possible with the activation of cookies on the Website. A “cookie” is a small piece of information stored on a web browser, by a web server so that it can be later read back from that browser. Home Medicare uses tracking technology and cookie, depending on the offered features. Cookies and other tracking technology will not collect any information; however, It may be tied to such information, if you previously provided personally identifiable information. Aggregate cookie and tracking might be shared with third parties.

Links

By clicking on the links we have provided, you may be able to access external websites. Clicking on such a third party link shall direct you to that third party’s site. Those third-party websites are not subject to our privacy standards, policies, and procedures. You will be required to review or contact those websites directly to ascertain their privacy policies, standards, and procedures. It is strongly advised to you, to review the privacy policy of every site, before you visit. We have no

control over the practices of any third-party sites or services and assume no responsibility for the content or their privacy policies.

#### Changes to this Privacy Policy

This Privacy Policy might be updated from time to time. We shall post the new privacy policy here when we do so. All the changes and clarifications will be effective immediately upon their posting on the Website. You will be notified here about the updates, If we make material changes to this Privacy Policy, so that you are aware of what information we collect, how we use it, under what circumstances, and if any, we use and/or disclose it. You are advised to periodically review this Privacy Policy for any changes.

#### Consent

you consent to the collection and use of the information you disclose on the Website, by using the Website and/ or by providing information, in accordance with this Privacy Policy, including but not limited to your consent for sharing your information as per this Privacy Policy.

#### Indemnity

You hereby agree and undertake to indemnify us against all claims, demands, direct or indirect or consequential losses, causes of action, liability, costs, and expenses (including legal and other costs) which are made or brought against or incurred by us in relation to any suit or dispute by any third party arising out of disclosure of your personal data by you to third parties either through the Website or otherwise and your use and access of the Website, and resources of third parties. We assume no liability for any actions of third parties with regard to your personal data, which you may have disclosed to such third parties.

#### Severability

Each paragraph of this Privacy Policy shall be and remain separate from and independent of and severable from all and any other paragraphs herein except where otherwise expressly indicated or indicated by the context. The decision or declaration that one or more of the paragraphs are null and void shall have no effect on the remaining paragraphs of this Privacy Policy.

#### Questions and Feedback

In case of any issues you wish to raise with Home Medicare or would like to discuss any issues about our Privacy Policy, you can email your concern at [Info@homemedicare.co](mailto:Info@homemedicare.co)